



**Flexible Office Solutions**

DBS is the  
right choice for  
**arbitrations.**



**No dispute about it.**



# Arbitration: a mini trial

A legal arbitration is like a mini trial. It refers to the submission of a dispute to an unbiased third person or panel designated by the parties to the controversy who agree in advance to comply with the award.

Arbitration is a commonly used alternative to litigation and takes place outside the court. Lawyers usually play the role of mediators or arbitrators and the good ones are highly valued.



## Qualities of a good arbitrator



Good arbitrators need special skill sets, some of which can be learnt and some that are inborn. Here are some of the qualities required in an arbitrator.

## Communication skills



The arbitrator should be articulate when stating an opinion and should also be a good listener. All parties should be allowed to present their case without interruptions or objections. The arbitrator must ensure that he takes note of all the salient points.

## Competence



Knowledge and expertise in the matter are essential. Academic qualifications, professional experience in the matters in dispute and previous arbitration experience are desirable. It is important to quickly and accurately grasp the issues in debate. The arbitrator should be well versed in arbitration laws and practices.

## Objectivity



An objective and impartial arbitrator lends credence to the process. He should be able to demonstrate objectivity and respect when dealing with the parties. He must ensure that all persons involved conduct themselves with courtesy and decorum.

## Discretion

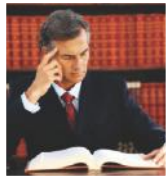


Unlike litigation, arbitration is private and confidential. The arbitrator must maintain discretion, not discussing the dispute with anyone who is not involved in it and refraining from private discussion about the matter. Once the matter is concluded, the arbitrator should only disclose the particulars after getting the consent of the parties concerned or if required to do so as a matter of law or public policy.

## Balanced approach



A good arbitrator must take a balanced approach. He must not take sides and let personal beliefs and prejudices come in the way. He must take all relevant facts into consideration in making his decision since it is final and can rarely be appealed in court.



# DBS – the venue the legal fraternity prefers

The place where an arbitration takes place is crucial and is chosen after considering several factors.

## Here's why DBS business centers are preferred by the legal fraternity:



**Arbitrations rooms of different sizes customized to your needs**



**Conference and meeting rooms of different sizes** Arrangements can be made for video-conferencing. An experienced technical team provides support



**Confidentiality and security of documents** This is a prime consideration and DBS guarantees the safety of all documents



**Hightech connectivity** You can be connected any time to anywhere in the world. And the support of an experienced technical team provides the assurance you need



**Multi-media facilities** Just hook up your laptop to the screen and make your presentation



**Secretarial services** Fast and accurate secretarial services are essential for any arbitration process



**Administrative support** You can depend on DBS to provide full administrative support – from sending faxes, dispatching couriers and binding documents in double-quick time



**Sending and receiving messages on your behalf** Those all-important messages are handled with supreme efficiency saving you time as well as anxiety



**Offices of different sizes** Individual, dual and team offices customized to your requirements



**Proximity to courts and banks** We are located in prime business districts. Courts, banks and government offices are nearby



**Catering services** Arbitration processes require a great deal of concentration so we make catering services available as you need them. We can also order special meals if required



# DBS wins the case

## for providing the specific services needed for arbitrations



Arbitrations are big business today, involving the brightest legal minds. Arguments, counter-arguments, legal points, precedents are all in the day's work for lawyers. What they need is a place where they can prepare those all-important documents, a place which has the right ambience for concentrated work and guarantees confidentiality. DBS wins the case on all these points and is by far the preferred choice of the legal fraternity.



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